

INDIAN INSTITUTE OF TECHNOLOGY, GANDHINAGAR
Palaj Campus, Gandhinagar, Pin - 382355, Gujarat

Advertisement No.: MIS/IITGN/IMS/PD/201415-005/Advt0022

Walk-in interview at IITGN for the post of “Software Support Engineer Apprentice”

Indian Institute of Technology, Gandhinagar (IITGN) invites candidates for Walk-in interview for One year internships for its Institute Management System (IMS) as mentioned below:

Compensation: Consolidated Stipend of Rs. 15,000/- to Rs. 18,000/- per month

Tenure: 12 Month, extendible commensurate upon performance and evaluation after 1 year.

Vacancy: Two Positions (**Software Support Engineer Apprentice**)

Necessary Qualification: B.Tech/BE/MCA (regular) with minimum 65% marks.

Skills Required:

- Knowledge of DB (SQL server), PHP/ .Net Application and scripting.
- Good analytical and debugging skills.

Job Description:

- Assist customers, provide production support and testing for software system.
- Analyse business processes and ensure compliance to controlled processes according to business requirements.
- Perform tests on production applications and prepare recovery procedures for applications and provide upgrade to same.
- Monitor and provide support to workflows and provide expert knowledge on workflow designs. (Not sure what this point is.)
- Develop and maintain professional relationships with customers and provide support to IMS.
- Monitor alerts and escalate issues for procedures and systems.
- Coordinate with various teams and raise support ticket for issues, analyze root cause and assist in efficient resolution of all production processes.
- Greet customers pleasantly and ensure compliance to customer requirements.
- Maintain logs of issues and ensure resolutions according to quality assurance tests for production processes.
- Prepare test applications and review PHP/ .Net application servers.
- Strong written and verbal communication skills.
- Ability to work in a team.

How to Apply:

- Interested candidates are requested to **Walk-in to IIT Gandhinagar Campus, Palaj Campus, Gandhinagar, Pin - 382355, Gujarat.**

DATE: 12-07-2019

TIME: Reporting Time 9:30 AM

VENUE: Academic Block 5

- Interested applicants are requested to fill this [form](#).
- Each candidate should keep his **PAN Card** or any other photo identification document for verification and proof of **Date of Birth in Original**.

- Candidates must bring with them the latest copy of their Curriculum Vitae (CV). The CV should have detailed information regarding their education

Selection Process:

- The selection process will consist of interview only at the date and time mentioned above. IITGN reserves all the rights, to cancel the interview, without assigning any reason.
- The decision of the selection committee formed by IITGN is final and binding to all. No queries related to the same shall be entertained.

General Conditions and Instructions:

- Relaxation of age and/or experience and/or educational qualifications will be considered in case of exceptionally meritorious candidates, with prior approval of IIT Gandhinagar.
- Candidature of the candidate is liable to be rejected at any stage of recruitment process or after recruitment or joining if any information provided by the candidate is false or is not found to be in conformity with eligibility criteria mentioned in the advertisement.
- Candidates employed with Government Departments/PSUs/Autonomous Bodies/ Educational Institutions have to produce NOC at the time of Interview without which they shall not be allowed to appear for the same.
- IITGN reserves the right to cancel / restrict / enlarge/ modify / alter the recruitment process, if needed, without issuing any further notice or assigning any reason whatsoever.
- IITGN reserves the right not to select any candidate for the post(s).
- No interim correspondence will be entertained. Canvassing in any form shall lead to automatic disqualification.
- No TA/DA will be given to attend the written test and/or interview.
- If you face any problem in reaching the campus, please call IMS Support Number 079-7069021570/2090.

**Dean R & D
IIT Gandhinagar**